

AIG Multinational

End-to-end process

 [Watch our video](#)

Helps clients achieve their risk, governance, and contract certainty objectives by delivering expertise, service, and solutions, and a seamless, globally consistent client experience.



UNDERSTANDING YOUR BUSINESS

We talk to brokers and clients early, so there is time to find out how the current program is running, and what client concerns we need to address going forward.



CLIENT ASSESSMENT AND PROPOSAL

After receiving the submission, we give a clear view of how we will deliver a program in each country, including pricing, taxes, claims handling and local legislations.



BIND AND RELEASE NETWORK INSTRUCTIONS

We confirm cover details, servicing requirements and deliverables like certificates. We make sure stakeholders in each country understand what they need to do to implement the program smoothly.



IMPLEMENTATION

Finally, this collaboration means complete clarity around timescales, requirements and responsibilities for client, broker and insurer in all of the clients' countries. Which results in issuance of local policies and invoice.



EXPERIENCE REVIEW

After issuance of the local policies, we evaluate how both client and broker experienced our service.

- 6 months

- 4 months

- 2 months

- 1 months

Policy

+ 1 month

First we provide our client a

In this stage we deliver

When we bind, we share

During implementation we

Then we arrange

 [Territorial analysis](#)

 Performance Tracking Report

 Submission checklist

 Timeline with roles/responsibilities

 Our quote

 [Program design](#)

 Thank You note

 Program instructions

 AIG Contact List

 Send policies & invoices

 [Handle claims](#)

 follow up (premium) payments

 Performance updates

 myAIG Access to [My AIG Client Portal](#)

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